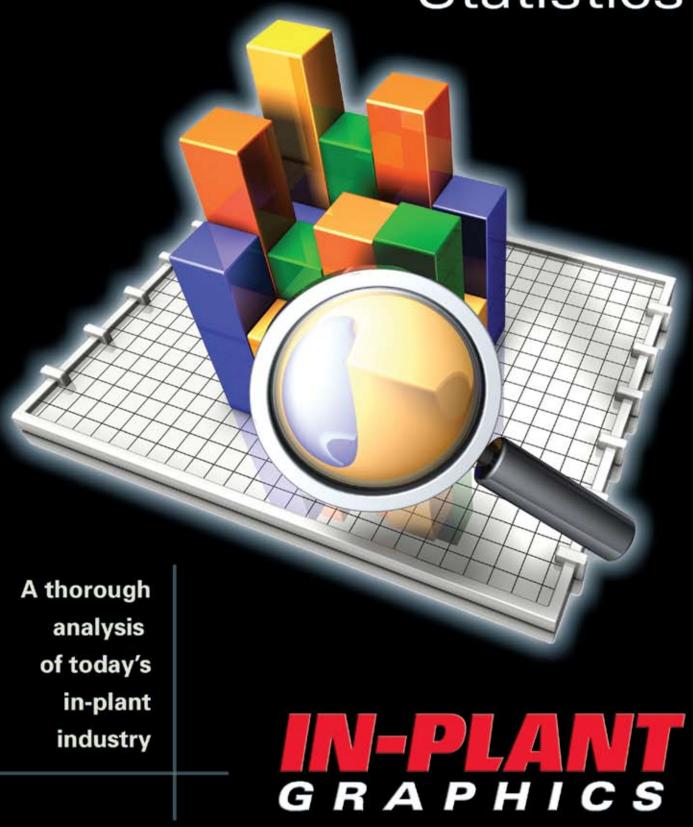
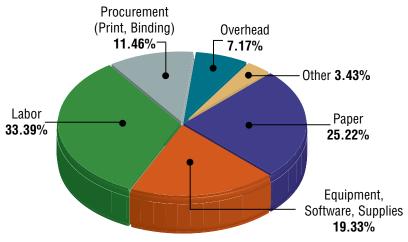
In-Plant Market Statistics



In-plant Market At A Glance

Annual Budget Breakdown



Budget

Average: \$2,882,040

Two Years Ago: \$2,493,111

Employees

Average: 18.2

Two years ago: 18.1

Services In-plants Provide

	2008	2006
Bindery	96%	96%
Digital Printing/Copying	90.6%	75.9%
Prepress	82%	82.8%
Offset Printing	78.4%	85%
Graphic Design	67.6%	73.7%
Mailing	54.3%	46.4%
Wide-format Ink-jet Printing	50.4%	
Print Procurement	49.6%	34.3%
Copier Program Management	39.9%	40.5%
Fulfillment	36.3%	29.9%
CD/DVD Output	28.4%	29.9%
Copyright Permission	20.1%	20.1%
Data Center/IT Printing	18.7%	19.7%
Photography/Videography	15.5%	17.5%
Web Site Design	11.9%	
Other*	11.2%	

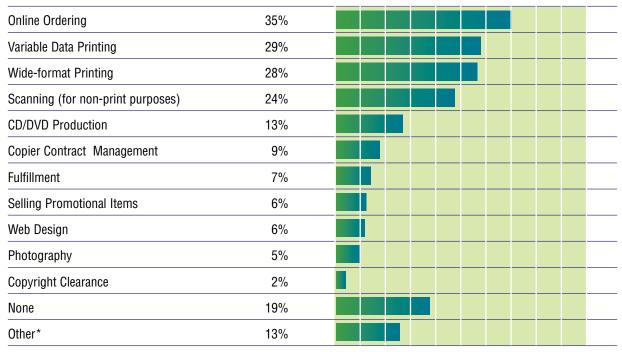
^{*} Braille embossing, engraving, trophies, medals, signage, flexo printing, garment printing, dye sublimation, interoffice mail delivery, records management, engineering copies, sheeting, photo library, Web site maintenance, trade show support, e-marketing

50

0

New Services

In-plants continually add services to better serve their parent organizations. Here are the top additions over the past three years:



^{*} Photo IDs, signage, name tag engraving, laminating, envelope manufacturing, Web-based procurement tool for outsourced print, e-marketing/e-merchandising, data center/IT printing, bulk mailing, corporate brand identity management, document integrity tracking system

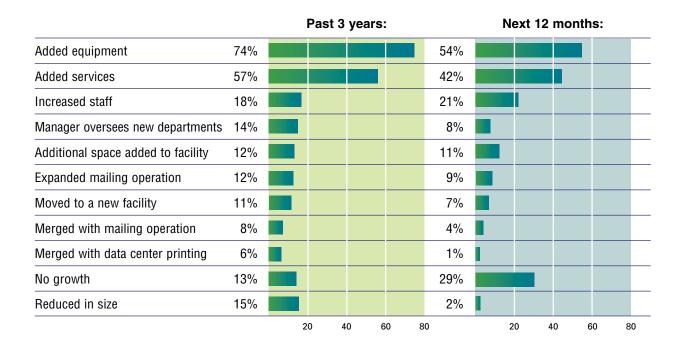
0

50

Past & Future Growth

In-plants continue to expand in a variety of ways.

25



Insourcing Expands

In-plants are becoming profit centers, as the following numbers show:

- **54.3%** of in-plants take in work from customers outside their parent organizations.
- Those who insource say it makes up **12.9%** of their total revenue.
- **73.5%** say insourcing has strengthened their in-plants.
- ▶ **49%** are providing insourcing revenue back to their parent organizations.
- **23.8%** say insourcing has allowed their in-plant to add new equipment.
- ▶ **5%** say insourcing has allowed their in-plant to add employees.

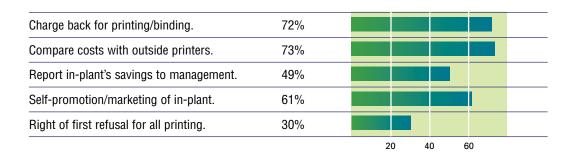
Impact of Outsourcing

Outsourcing firms have approached 41 percent of respondents' parent organizations over the past two years, offering to take over their printing. Here are the results of those meetings:

The FM could not save the organization money.	63.2%		
The FM could not provide all the services the organization required.	42.1%		
Being challenged made the in-plant stronger, with improved services.	22.8%		
The in-plant manager now has more responsibility.	9.6%		
The in-plant now outsources more printing.	6.1%		
Printing will be produced by an outside firm.	1%		

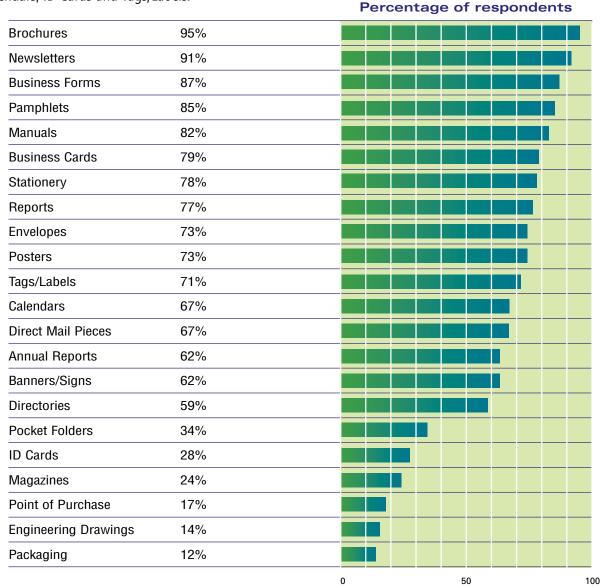
In-plant Best Practices

Here's a look at how many in-plants are involved in these practices.



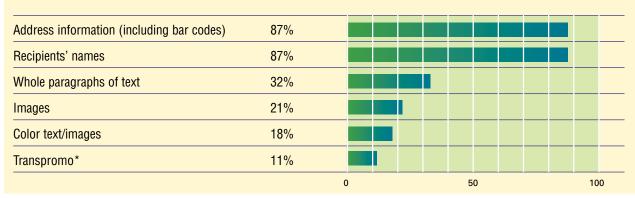
What In-plants Produce

As usual, brochures, newsletters and forms top the list. Compared with 2006 figures, the following products are produced by an average of 5% fewer in-plants: Stationery, Business Forms, Envelopes and Directories. Conversely, the following items are now produced by 5-8% more in-plants: Magazines, Banners/Signs, Calendars, ID Cards and Tags/Labels.



Variable Data Printing

More than 54 percent of respondents produce variable data printing. They say 15.4 percent of their digital print jobs contain variable data. Here are the types of variable information they print:

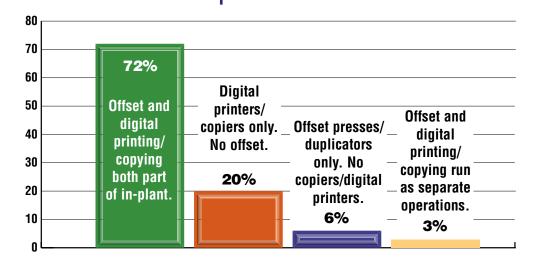


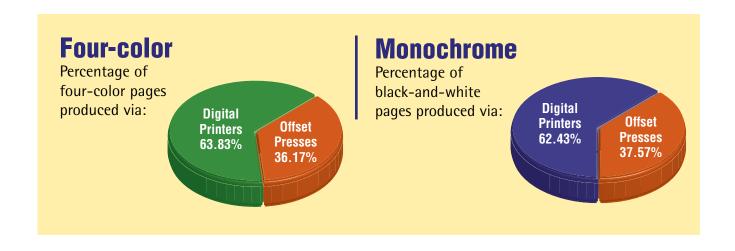
^{*} Promotional messages printed on bills, statements, etc.

Offset vs. Digital

Offset, Digital or Both?

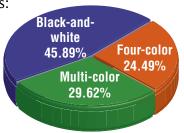
Most in-plants handle both offset and digital printing.





Offset

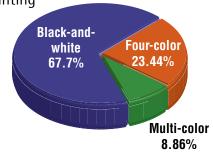
Percentage of in-house offset printing that is:



Non-offset

Percentage of in-house non-offset printing

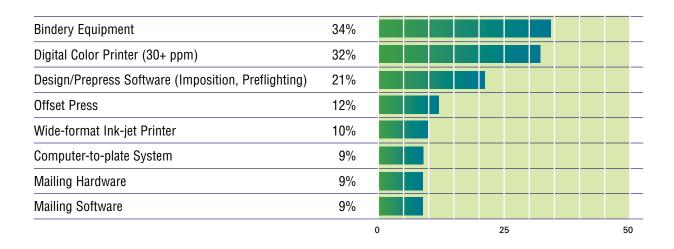
that is:



Equipment Upgrades

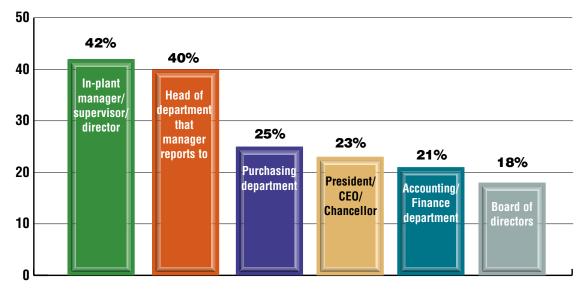
Purchasing Plans

71 percent of respondents plan to buy or lease new equipment or software in the next 12 months. Here's what's on their lists:



Purchasing Approval

About 67% say upper management generally supports technology upgrade requests. Here's who has the authority to approve major equipment/software purchases.



Most Are Self-supporting

Slightly more than half of all in-plants support themselves by charging back for services, with another 27% partially self-supporting.



Digital Equipment

Lease vs. Purchase

About 32% of respondents say they have digital presses. Here's how they obtained them:



Copiers

Average number of copiers/ multifunction printers used for in-plant production:

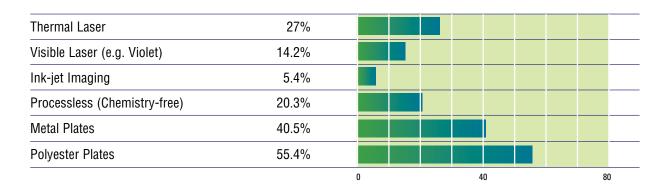
9.4

Average number of copiers/ multifunction printers in-plant manager is responsible for:

137.3

Computer-to-plate

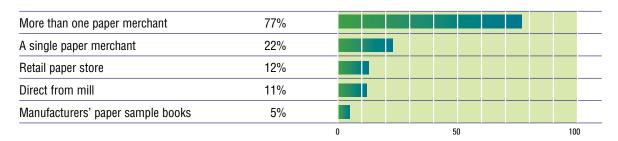
Of those with CTP equipment, here are the types of systems they have.



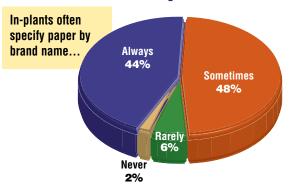
Paper Trends

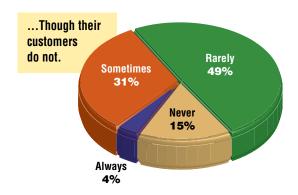
Shopping Around

Most managers rely on multiple merchants to get the best paper deals.



Brand Name Paper?

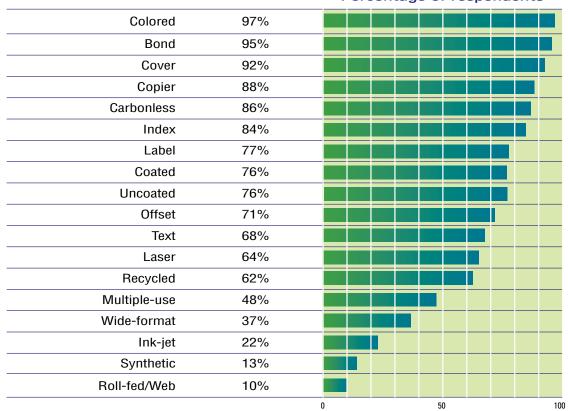




Paper Purchasing

Once again colored paper tops the list as the most common paper purchased by in-plants.

Percentage of respondents



Equipment and Software at In-plants

SOFTWARE

Percentage that have installed

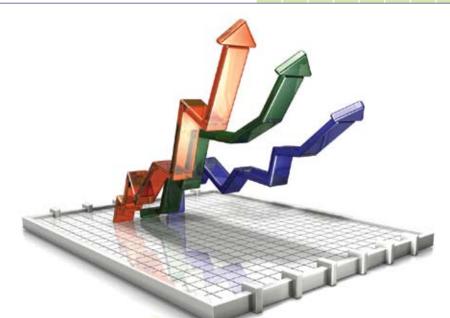
Digital Storefront/Online Job Submission	38.8%						
Shop Management (e.g. Estimating, Inventory)	47.8%						
Workflow	35.6%						
Proofing	38.1%						
Design, Imposition, Trapping, Preflighting	68%						
Variable Data	38.5%						

PREPRESS

Digital Proofing	42.1%	
Densitometer/Spectrophotometer	43.2%	
Imagesetter	21.9%	
Computer-to-plate (CTP) system	53.2%	

PRESSES

Sheetfed Offset (up to 20") Sheetfed Offset (21" to 29") Sheetfed Offset (30" to 40") Sheetfed Offset: One, Two-color Sheetfed Offset: Four-color+ Direct Imaging Offset Press 6.8% Envelope Press 16.2%		
Sheetfed Offset (30" to 40") Sheetfed Offset: One, Two-color Sheetfed Offset: Four-color+ 17.3% Direct Imaging Offset Press 6.8%		
Sheetfed Offset: One, Two-color Sheetfed Offset: Four-color+ Direct Imaging Offset Press 6.8%		
Sheetfed Offset: Four-color+ 17.3% Direct Imaging Offset Press 6.8%		
Direct Imaging Offset Press 6.8%		
Envelone Press 16.2%		
10.27		
Envelope Feeder 31.7%		



Percentage that have installed

DIGITAL COPIERS/PRINTERS

B&W Copiers/Printers (up to 80 ppm)	32.4%						
B&W Copiers/Printers (81-99 ppm)	27.3%						
B&W Printers (100+ ppm)	67.3%						
Color Copiers/Printers (up to 40 ppm)	43.2%						
Color Printers (41-99 ppm)	53.2%						
Color Printers (100+ ppm)	6.5%						
Digital Duplicators (e.g. Riso, Duplo)	11.2%						
Wide-format Ink-jet Printers (20" - 36")	17.6%						
Wide-format Ink-jet Printers (37" - 60")	33.1%						
Wide-format Ink-jet Printers (wider than 60")	1.8%						

BINDERY & FINISHING

65.5%										
95.3%										
83.5%										
35.6%										
34.5%										
95.7%										
36%										
51.1%										
90.6%										
63.3%										
	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%	95.3% 83.5% 35.6% 34.5% 95.7% 36% 51.1% 90.6%

ADDRESSING & MAILING

Mailing Software	39.6%	
Ink-jet Addressing/Bar Coding Systems	30.2%	
Inserters	37.4%	
Labeling Systems	20.5%	
Postage Systems	37.8%	
Mail Sorting Equipment	8.6%	
Tabbing Equipment	28.1%	

Editor:

Bob Neubauer (215) 238-5321 bobneubauer@napco.com

Publisher:

Glen Reynolds (215) 238-5097 glenreynolds@napco.com

